

SERVICE DEPARTMENT



*"Caring for your laboratory equipment,
so you can care for your patients"*

Woodley Equipment has an in-house technical and service department staffed with Biomedical Scientists and Service Engineers, who work together with our support staff to monitor, organise and conduct the service, calibration and repair of your laboratory equipment and provide technical support.

The service department specialises in a wide range of:

- Haematology Analysers
- Coagulation Analysers
- Biochemistry Analysers
- Electrolyte Analysers
- Centrifuges
- Microscopes

Servicing and Preventative Maintenance

Woodley Equipment recommends that your equipment is covered by a service agreement so that it is regularly serviced to maintain performance, precision, accuracy and efficiency.



*Manufacturer Trained
Engineers*

Repairs and Breakdown Support

Occasionally equipment does fail and Woodley Equipment is here to support you when it does. Simply contact us and take advantage of our "Return to Base" Express Service. We can arrange to send you out a loan instrument the same day* and arrange collection of your broken device.



*subject to availability when repairs are reported before 1.30pm

Service Agreements

For total piece of mind, Woodley provide a variety of service agreements to suit your needs. Once you are covered by a service agreement you have access to enhanced technical support, provision of loan equipment and a scheduled annual service.

Tel: +44(0)1204 669033 (Option 1)

Fax: +44(0)1204 669034

Email: service@woodleyequipment.com

Web: www.woodleyequipment.com

WOODLEY
EQUIPMENT COMPANY LTD.

OLD STATION PARK BUILDINGS, ST. JOHNS STREET, HORWICH, BOLTON, LANCASHIRE, BL6 7NY, UK

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Example:

Whats included in a benchtop centrifuge maintenance agreement?

- ✓ Unlimited breakdown/repair support in the event of faults
- ✓ Loan Woodley Centrifuges provided (subject to availability)
- ✓ One scheduled maintenance service each agreement year which includes:
 - Instrument cleaned extensively
 - Electrical safety checks
 - Motor assessment
 - Lock assessment
 - PCB electronic check
 - Centrifuge Calibration
- ✓ All labour, shipping and handling included
- ✓ Enhanced technical support from our team of fully-qualified Biomedical Scientists

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Example:

Whats included in Mythic 18 Vet maintenance agreement?

- ✓ One scheduled maintenance service each agreement year
- ✓ Unlimited breakdown / repair support in the event of faults
- ✓ Enhanced technical support from our team of fully-qualified Biomedical Scientists.
- ✓ All labour charges and shipping charges included.
- ✓ Parts quoted and charged for separately at the time of repair
- ✓ Loan Woodley Mythic Analyser provided (subject to availability)

Maintenance Service includes:

- Instrument cleaned extensively
- Sampling probe O-ring replaced
- Syringe O-rings replaced
- Piston, probe and motor screw greased
- Tubing replaced (as needed)
- Calibration and Control

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